

The background of the slide is a complex digital graphic. It features a large, stylized eye in the center, where the iris is a glowing blue and green circular pattern. In the very center of the eye is a red padlock icon, symbolizing security. The eye is surrounded by various digital elements: binary code (0s and 1s) in different colors and sizes, some appearing to float or stream. There are also some abstract data-like patterns and lines, giving the overall impression of a high-tech, secure digital environment.

IT & Security Municipality of Daugavpils City

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Agenda

Intro

- 01**
- Key areas – Structure in general
 - IT systems used, divisions and principles

Security and ...

- 02**
- IT security tools and principles
 - Data protection

Questions & answers

- 03**
- Some questions and possible answers



Structure in general – Administration of Municipality

01 City services

Sanitation (Sewers, refuse...)
Water supply, heating, housing
Public transportation
Public maintenance Streets, parks, signage, lighting, cleaning

02 Social services

Social care, assistance, allowances
Retiree care centre
Crisis centres (children and youth)
Orphan's and Custody Court

03 Culture & Education

Culture centres
Schools
Libraries
Museums

04 Recreation & Sport

Sports administration
Sports bases,
Recreation facilities
Tourism administration
Tourism facilities

05 Public emergency

Civil emergency
Municipal police
Fire departments
Water and environment

06 Urban planning & business support

Urban planning & development
Business support
NGO support

IT systems, registers, platforms used – Key Table

		National SRP	National wide Municipal SRP	Local Municipal SRP	National & Local *SRP	Global SRP	Notes
Municipality	Administration	+	+	+	+	+*	*Social media, Zoom, MsTeams
	City services	+**	+	+	+	-*	*Social media, Zoom, MsTeams **Transport
	Social services	+	+	+	+**	-*	*Social media, Zoom, MsTeams **Call center
	Custody Court	+	+	+	-	-*	*Zoom, MsTeams
	Culture	+	+	+	-	-*	*Social media, Zoom, MsTeams, *
	Education	+	+	+	+	+*	*Social media, Zoom, MsTeams, MsO365, G, [etc.**]
	Recreation, Sport, Tourism	+	-	+	+	+*	*Social media, Zoom, MsTeams, *
	Civil emergency Municipal police Fire department Water & envir.	+	-	+	+	+*	*Social media, Zoom, MsTeams, *
	Urban planing & business support	+	+	+	+	+*	*Social media, Zoom, MsTeams, *

IT & Security in Municipality



ITech

- Employees ~4400 ...
- Workstations ~ 3500 ...
- N~ of dislocations
- LAN-LAN, LAN-WAN
- Interconnections via providers & own optical cable
- Mail & file servers
- Active directory and DNS servers
- Cloud (website hostings)



ISystems

- Windows, MsO, MsO365
- Videoconference platf.
- USM (Zzdats)
 - Document MS
 - Accountance & HR
 - Social IS
 - ... connectors to NIS
- eAddress system, @, **MSG**
- eService systems
 - Latvija.lv
 - Epakalpojumi.lv



ISecurity

- Active directory & user mgm
- Passwords & access levels
- Global Policies, Logfiles
- Manual updates*
- Antivirus, Firewall
- VPN (RDP) for RoHo & Interconnections
- WiFi AP isolated from LAN
- Trainings & seminars, information (+CERT, DPO)
- IT & PDP (GDPR)

Our staff main attention point

For longterm security and resilience

- Attention
- Information
- Training
- Assistance
- Improvement

To provide best service as Municipality,
we involve best available colleagues,
that are

MODERN

EDUCATED

COMPETENT





THANK YOU

Have a nice day!

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