

# Agenda



#### Intro

01

- ➤ Key areas Structure in general
- >IT systems used, divisions and principles

#### Security and ...

02

- ➤IT security tools and principles
- ➤ Data protection

#### Questions & answers

03

➤ Some questions and possible answers

## Structure in general – Administration of Municipality

City services

Sanitation (Sewers, refuse...)

Water supply, heating, housing

Public transportation

Public maintenance Streets,
parks, signage, lighting, cleaning

Social care, assistance, allowances
Retiree care centre
Crisis centres (children and youth)
Orphan's and Custody Court

Culture & Education

Culture centres
Schools
Libraries
Museums

Sports administration
Sports bases,
Recreation facilities
Tourism administration
Tourism facilities

Civil emergency

Municipal police

Fire departments

Water and environment

Urban planning & business support

Urban planning & development

Business support

NGO support

## IT systems, registers, platforms used – Key Table

		National SRP	National wide Municipal SRP	Local Municipal SRP	National & Local *SRP	Global SRP	Notes
Municipality	Administration	+	+	+	+	+*	*Social media, Zoom, MsTeams
	City services	+**	+	+	+	_*	*Social media, Zoom, MsTeams **Transport
	Social services	+	+	+	+**	_*	*Social media, Zoom, MsTeams **Call center
	<b>Custody Court</b>	+	+	+	-	_*	*Zoom, MsTeams
	Culture	+	+	+	-	_*	*Social media, Zoom, MsTeams, *
	Education	+	+	+	+	+*	*Social media, Zoom, MsTeams, MsO365, G, [etc.**]
	Recreation, Sport, Tourism	+	-	+	+	+*	*Social media, Zoom, MsTeams, *
	Civil emergency Municipal police Fire department Water & envir.	+	-	+	+	+*	*Social media, Zoom, MsTeams, *
	Urban planing & business support	+	+	+	+	+*	*Social media, Zoom, MsTeams, *

## IT & Security in Municipality



### **ITech**

- Employees ~4400 ...
- Workstations ~ 3500 ...
- N~ of dislocations
- LAN-LAN, LAN-WAN
- Interconnections via providers & own optical cable
- Mail & file servers
- Active directory and DNS servers
- Cloud (website hostings)

## ISystems

- Windows, MsO, MsO365
- Videoconference platf.
- USM (Zzdats)
  - Document MS
  - Accountance & HR
  - Social IS
  - ... connectors to NIS
- eAddress system, @, MSG
- eService systems
  - Latvija.lv
  - Epakalpojumi.lv



- Active directory & user mgm
- Passwords & access levels
- Global Policies, Logfiles
- Manual updates\*
- Antivirus, Firewall
- VPN (RDP) for RoHo & Interconnections
- WiFi AP isolated from LAN
- Trainings & seminars, information (+CERT, DPO)
- IT & PDP (GDPR)



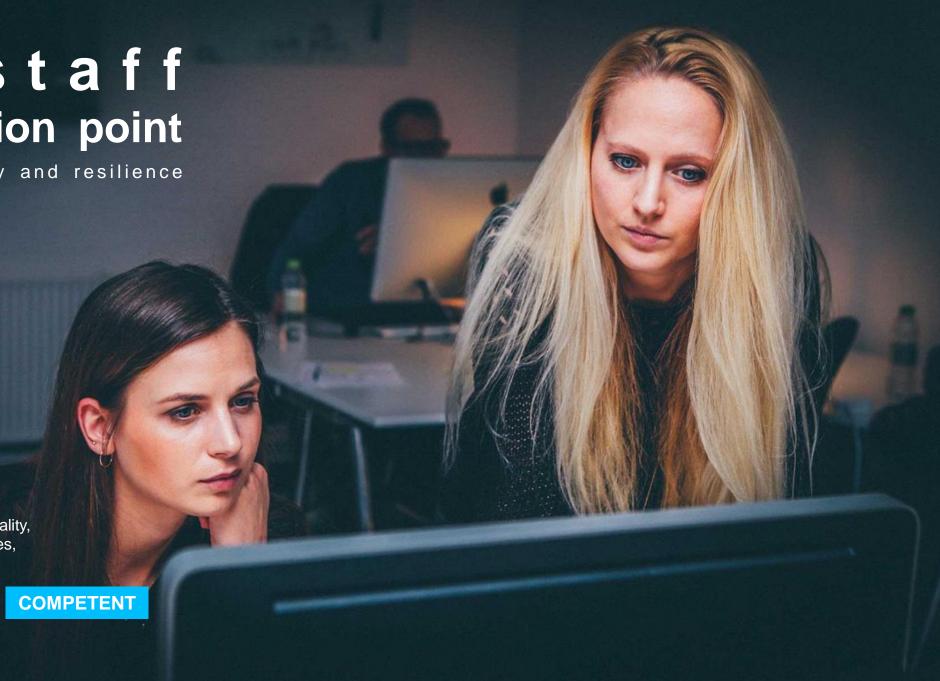
For longterm security and resilience

- Attention
- Information
- Training
- Assistance
- Improvement

To provide best service as Municipality, we involve best available colleagues, that are

MODERN

**EDUCATED** 





# THANK YOU Have a nice day!

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